



NTF V

GHANA IT & BPO

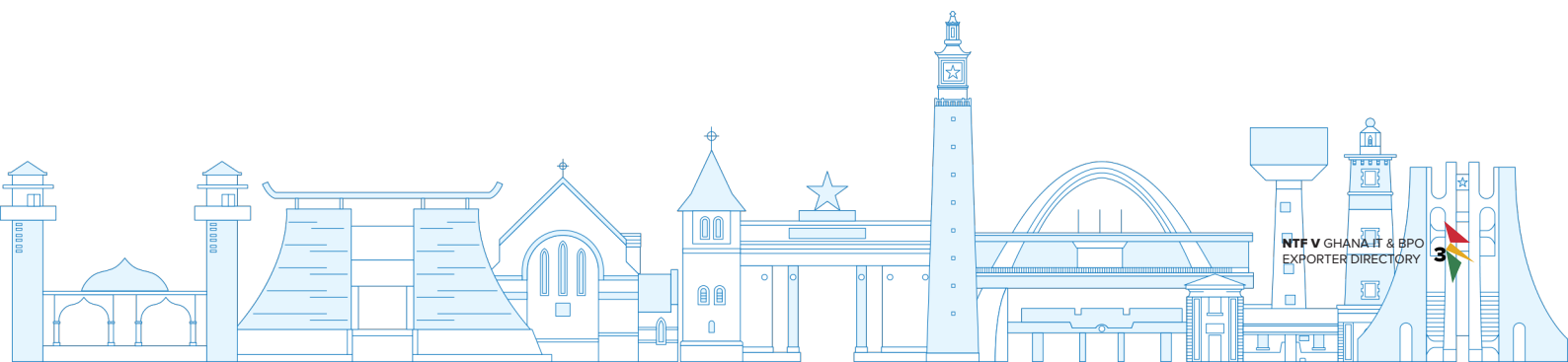
EXPORTER DIRECTORY

2022-2023



CONTENT

Forewords	4-7
365 Impact Ltd	10
Abelway Technologies Ltd	11
AIDEC Consultancies International Ltd	12
Bsystems Ltd	13
Cloudport	14
Curare Technologies	15
Dataware Tech Ghana Ltd	16
Devdex Software	17
EITSEC Technologies	18
El Cuto Consult Ltd	19
eServices Africa Ltd (eSAL)	20
Hatua Tech Ltd	21
Liranz Ltd	22
Npontu Technologies Ltd	23
OpenLabs Ghana	24
SparkTek Ltd	25
Suku Technologies Ltd	26
Talent Box Information and Security Systems	27
Think! Data Services Ltd	28
ZuZo Company Ltd	29



Foreword by GEPA

Trade in Services has become the catalyst for growth for many economies. Greater trade in Services represents, largely a growth in economic development and points to a gradual paradigm shift from primary production to other areas of economic activity.

IT and IT-enabled services (ITES) have experienced monumental growth worldwide with increased virtual activities due to the COVID-19 pandemic and its attendant challenges.

As we look forward to reducing barriers to trade in Africa, especially with the advent of the AfCFTA, Ghana has a unique advantage to position itself when it comes to IT & IT-Enabled Services offer to Africa and beyond. The wider market created by the removal of barriers offers SMEs in the tech space the opportunity to form linkages and partnerships with their counterparts in other parts of Africa. These synergistic alliances have the potential to engender growth, encourage participation in international competitive bids and execute big projects.

GEPA recognizes the need to work closely with other stakeholder organisations in the ecosystem to help promote the solutions of Ghanaian IT players in target markets. It is for this reason that GEPA has signed an MOU with the International Trade Centre (ITC) and the Netherlands Trust Fund V (NTF V) to develop and promote SMEs in the Tech and Agribusiness space.

GEPA's facilitatory and promotional role in the services sector also aligns with and cascades into the broader framework of the National Export Development Strategy (NEDS). The NEDS recognizes trade in services as one of the priority sectors for tailored intervention by GEPA and other stakeholders in export trade.

This directory catalogues the Tech firms under the NTF V project detailing a wide spectrum of background information and contact details.



A handwritten signature in black ink, appearing to read 'Afua Asabea Asare'.

Dr. Afua Asabea Asare

CEO, Ghana Export Promotion Authority



Ghana Export Promotion Authority

Address: Africa Trade House, Cruickshank Road, Accra, Ghana

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Foreword by AGI

Digital technology is no longer simply an added advantage, but slowly becoming a requisite in doing business in Ghana. Government policies are anchored in digitalization, Ghanaians' use of technology is growing every day, and most importantly, unprecedented events such as COVID- 19 demand the use of technology in all sectors. An equipped, well-trained and business-savvy IT sector is therefore more needed than ever before.

BPO outsourcing is another sector that stands out as an untapped opportunity for Ghana. With a strong basic education sector, Ghana produces many educated youth who can swiftly fill many outsourced operations for international and local business. The Association of Ghana Industries (AGI) recognizes the importance of building capacity for Ghanaian industries to leverage digital technology for their operations and innovations; and to be exposed to promising business opportunities and markets. Part of this work is done through advocating policies, hosting industry and technology exhibitions, and engaging with international stakeholders.

The Netherlands Trust Fund V project is one such collaboration. By equipping IT SMEs with export strategies, supporting policy design, and bringing investor and networking opportunities, the project could have meaningful and fruitful outcomes for AGI IT and BPO related business. We are looking forward to engaging in this project further with the NTF V Ghana Project.



Mr. Tsonam Akpeloo

CEO Suku Technologies

Chairman of AGI Greater Accra Region



Association of Ghana Industries

Address: 42 Dr. Isert Street, North Ridge, Accra

Contact: + 233-0302266590

Website: www.agighana.org

Email: agi@agighana.org

Facebook: [@agighana](https://www.facebook.com/agighana)

Twitter: [@agighana](https://twitter.com/agighana)



Foreword by Institute of ICT Professionals Ghana (IIPGH)

Africa's young population, averagely below 20 years, is a big advantage because they are tech savvy, that will buy everything online and this will drive consumer-based businesses. Currently the big international brands such as Google, Twitter and Amazon are having a growing interest in bringing remote delivery services to Ghana and other parts of Africa. These businesses will need young people from the continent to serve the growing African market. Despite these opportunities, there are still infrastructural challenges such as energy to power devices and industries, high cost of real estate, transportation and internet connectivity.

In order to build capacity and take advantage of the new opportunities in IT & BPO services, Institute of ICT Professionals Ghana (IIPGH) carries out several advocacy programs to champion the development of the new and emerging IT & BPO sector for employment and general societal good. IIPGH is a professional association of over 2,500 ICT experts and businesses in Ghana and beyond. IIPGH leads digital transformation initiatives and business facilitation through workshops, webinars, symposium, seminars, business meetings and stakeholder roundtable discussions.

With the knowledge and experience of performing most IT enabled functions remotely, the Institute of ICT Professionals Ghana (IIPGH) and its partners have embarked on an initiative to create awareness about the benefits of IT & BPO services as a tool for job creation and large-scale employment of the teeming youth of Ghana. The Institute believes that this awareness and mobilization of the ecosystem players can only be effective if there is a close collaboration between industry, academia and development partners. Therefore, the collaboration with ITC's Netherlands Trust Fund V Ghana Tech program is of great importance.



David Gowu

Executive Director

Institute of ICT Professionals Ghana



ICT Institute of Ghanaian Professionals

Address: OKSART Place, 14 Ring Road Central, Accra, Ghana

Contact: +233242773762

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Twitter: [@iipgh1](https://twitter.com/iipgh1)



Netherlands Trust Fund V - NTF V

The International Trade Centre's Netherlands Trust Fund V (NTF V) is a four-year partnership (July 2021- June 2025) signed by the Ministry of Foreign Affairs of The Netherlands and the International Trade Centre to support micro, small and medium-sized Enterprises (MSMEs) in the digital technologies and agribusiness sectors.

The programme includes both sectors in Ethiopia, Ghana, Senegal, and the digital technologies sector in a multi-country project in Benin, Cote d'Ivoire, Mali and Uganda. As with previous NTF programmes, NTF V will be jointly implemented with the Dutch Centre for the promotion of exports from developing countries (CBI). In Ghana, the NTF V Project aims at strengthening tech startups and IT & BPO MSMEs, and seeks to influence policy makers and regulators, Trade and Investment Support Institutions and private business support providers, as well as international private sector partners in creating a supportive environment for enterprises in the IT and IT Enabled Services sector.

In the digital technology sector, our trade-related technical support is three-fold:

1. *At the policy level: we provide assistance in the development or improvement of public policies and sectoral regulations, with private-sector representatives*
2. *At the institutional level: we work with digital business associations and tech hubs to increase their sustainability and impact*
3. *At the start-up and MSME level: we develop market access and linkages, and build international competitiveness*

<https://intracen.org/our-work/projects/netherlands-trust-fund-phase-v-agribusiness-and-digital-technology>

The Ministry of Foreign Affairs of the Netherlands - Sustainable Economic Development Department

The Ministry of Foreign Affairs of the Netherlands (MFA) promotes sustainable and inclusive economic growth in developing countries by helping to improve the business climate and stimulating enterprise. It also enhances sustainable trade with developing countries and supports the construction of good roads, ports and power supply systems. Trade unions, employers' organisations and farmers' cooperatives in developing countries receive support to improve the services they provide to their members. MFA helps local authorities to collect taxes effectively and transparently. It also provides finance for businesses in developing countries and supports Dutch companies that produce innovative solutions to local challenges.

<https://www.government.nl/ministries/ministry-of-foreign-affairs>



Ministry of Foreign Affairs of the Netherlands







MANAGING PARTNER

Sam Zacca
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szacca@365impactltd.com

365 Impact Ltd

We are a close-knit team of seasoned professionals with offices in Accra-Ghana and Lagos-Nigeria, highly skilled at cutting edge internet of things (IoT) for incubating, facilitating, analysing and optimizing data to fit our customers' business needs into effective business solutions.



Company Status

Year of Establishment: 2018
Legal Status: Private Ltd.
Memberships:
Chamber of commerce, AGI



Infrastructure & Equipment

Office Space (in sqm):
30 Sqm
Connectivity Facilities:
ADSL, Fibre, Mobile Internet (3G or more)



Area of Expertise

Internet of Things, Smart Fleet Management , Tracking Solutions , Smart Agricultural Solutions , School Bus Tracking , Sales & Marketing Staff tracking , Customized Software Development, System Integration



Human Resources

Full-time staff: 10
Female Staff: 4
IT Staff: 6
Analysts: 2
Marketing & Sales: 4



Certification & Programming

Languages & Tools:
Open source CMS (Drupal, Wordpress.), Front-end framework (Php, Javascript, Python, Cloud Computing (Google Cloud...))



Export Experience

Sales Revenue in 2021: \$100,000
Does the company export: Yes
Year(s) of Export Experience: 1
Export Destinations: Nigeria



Contact Info

Address: 11 Eggleston street, Airport residential area, Accra
Website: www.365impactltd.com
Facebook: 365impactltd





CEO/DIRECTOR
Abdul Aziz Ismaila
 +233 24 432 7249
 aziz.ismaila@abelwaytech.com

Abelway Technologies Ltd

We are the Business Process Services (BPS) of choice in Ghana. We do everything; call centres, all forms of digitalisation, data analytics services, data entry services and software development. We consult on operations process improvement. We are Six Sigma experts!



Company Status

Year of Establishment: 2007
Legal Status: Private Ltd.



Infrastructure & Equipment

Office Space (in sqm):
 750 Sqm
Connectivity Facilities: Fibre
Infrastructure:
 52 seater Call Centre Facility
 10 Seater Data Entry Facilities
 Dedicated 65 KVA Genset



Area of Expertise

Customized Software Development, Business Process Outsourcing (BPO), Call Center (Voice and Non Voice, Infrastructure and Personnel) , Data Entry (Multiple Mediums) , Document Scanning and Digitisation Projects

Sector priorities:

Finance, Banking & Insurance, Pensions, Airline, Government (civil, military) - local, national



Human Resources

Full-time staff: 42
Female Staff: 13
IT Staff: 4
Analysts: 22
Marketing & Sales: 1



Certification & Programming

Languages & Tools:
 Python, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgresSql, Oracle...), Cloud Computing (AWS, Google Cloud...)



Export Experience

Sales Revenue in 2021: \$131,507.71

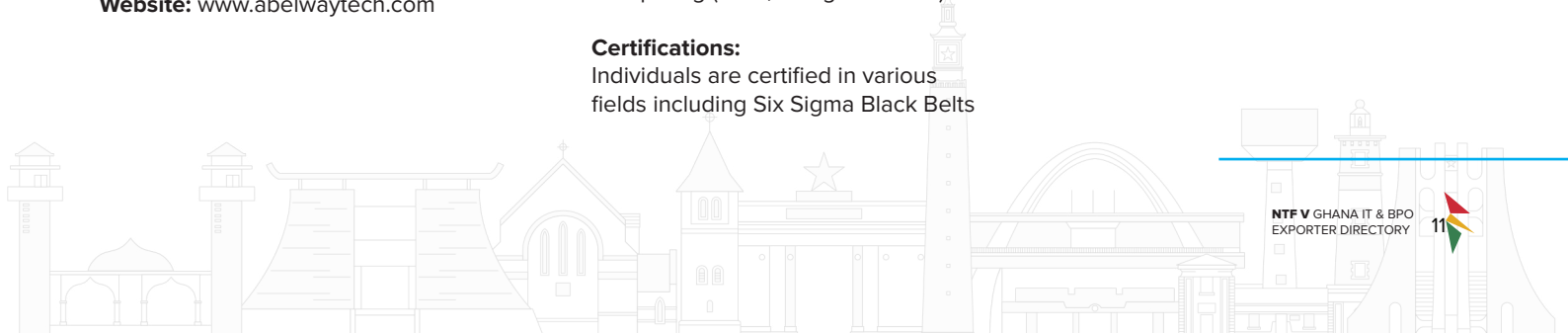


Contact Info

Address: NO.42, Tsenku ST.
 Kwashieman, Accra
Website: www.abelwaytech.com

Certifications:

Individuals are certified in various fields including Six Sigma Black Belts





EXECUTIVE CHAIRMAN
Mr. Ambrose Akyebe Yennah
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ambrose.yennah@aidecholdingsltd.com

AIDEC Consultancies International Ltd

AIDEC Consultancies International Ltd is a subsidiary of AIDEC Holdings Ltd and specializes in digital consulting services operated under the name 'AIDEC Digital'. Our vision is to become one of the leading African Centre of Excellence, providing IT/Digital Solutions and Training Services to our clients. We have a team of experts and professionals to deliver timely digital solutions, IT Consulting, training, and capacity building.



Company Status

Year of Establishment: 2004
Legal Status: Private Ltd.
Memberships:
Association of Ghana Industries
Ghana National Chamber of Commerce & Industries
E-Commerce Association of Ghana



Infrastructure & Equipment

Office Space (in sqm):
918 Sqm
Connectivity Facilities:
Fibre, Wireless Broadband



Area of Expertise

Website design including e-commerce websites, e-learning Platforms, Web & Mobile Applications, Customized Software Development, Business Process Outsourcing (BPO), non-voice (e.g., data entry), Big Data, Business Intelligence & Artificial Intelligence



Human Resources

Full-time staff: 15
Female: 7
IT Staff: 3
Analysts: 1
Marketing & Sales: 1



Certification & Programming

Languages & Tools:
CMS (WordPress, Magento, Joomla), Front-end framework (PHP, JavaScript, Python, Bootstrap), DBMS (MySQL, Ms SQL, PostgreSQL, Oracle), ERP (SAP, Dynamics, Sage), Cloud Computing (AWS, Google Cloud)

Sector priorities:

Education, Healthcare, Agriculture, Law, Banking & Finance, Retail/ Wholesale/Distribution



Export Experience

Sales Revenue in 2021: \$3,080



Contact Info

Address: AIDEC Plaza, Ogbojo, East Legon, Accra, Ghana
Website: www.aidecholdings.com, www.aidecia.com, www.aidecdigital.com, www.africoursity.org
Facebook: aidecdigital/aidecholdings
LinkedIn: aidecdigital/aidec-holdings-ltd
YouTube: aidecholdings

Certifications:

Data Protection Commission Certificate



CEO/DIRECTOR
Thomas Akwasi Baafi
 +233 30 225 4340
 info@bsystemslimited.com

Bsystems Limited

Bsystems Limited is a Software and Database Management Company offering cutting-edge IT-based business solutions that meet the present and future needs of businesses within the sub-Saharan marketplace. At Bsystems, we combine worldwide corps of systems and services experts with vastly reliable indigenous systems to deliver value-added products and services to our customers.



Company Status

Year of Establishment: 1999



Infrastructure & Equipment

Office Space (in sqm):
80 Sqm
Connectivity Facilities:
Mobile Internet (3G or more),
Wireless Broadband (Wimax)



Area of Expertise

Data Management and Systems Consulting,
Web Application Development, IT Outsourcing,
IT Training, Agency Services

Sector priorities:
FINTECH



Human Resources

Full-time Staff: 37
Female Staff: 16
IT Staff: 14
Analysts: 2
Marketing & Sales: 2



Certification & Programming

Languages & Tools:
JavaScript (ReactJS, React Native,
Angular, LoadJS)



Export Experience

Sales Revenue in 2022: \$254,934



Contact Info

Address: 6 Eseefoo Street,
Asylum Down, Accra Ghana
Website: www.bsystemslimited.com
Instagram: Bsystemsltd,
Bvirtualcard, Peoplespay

Certification:
ISO 27001, PCI-DSS CERTIFIED



CEO/DIRECTOR
Fiifi Baidoo
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 baidoo@cloudport.tech

Cloud Port Limited

Cloud Port is a technology based services and solutions company. Our solutions and services free our clients from the overhead of building and scaling cloud technology infrastructure which allows them to focus on innovation for what's next in the business. We make it possible for our clients to increase productivity and efficiency in their business operations by deploying efficiently optimised solutions.



Company Status

Year of Establishment: 2015
Legal Status: Private Ltd.



Human Resources

Full-time Staff: 7
Female Staff: 2
IT Staff: 1
Analyst: 1
Marketing & Sales: 1



Contact Info

Address: Nikoi Street, East Legon, Accra
Website: www.cloudport.tech
Twitter: @Cloud_port
LinkedIn: @Cloudport
Facebook: Cloudpor.tech
Youtube: Cloudport
Instagram: @Cloudport



Infrastructure & Equipment

Office Space (in sqm): 20 Sqm
Connectivity Facilities: Fibre



Certification & Programming

Languages & Tools: ReactJS, NodeJS, Go Lang, Liferay, React-Native, Laravel.

Certification: Google Cloud Architect, Google Cloud Developer, Cloud Engineer, AWS Cloud Associate, Google Cloud Digital Leader.



Area of Expertise

Cloud Computing, Product Development, Consultancy

Sector priorities: Fintech, Healthcare, Real Estate, Education, Government, Manufacturing, Entertainment, Technology



Export Experience

Sales Revenue in 2022: \$70,270
Does the company Export: Yes
Year(s) of Export Experience: 9
Export Destinations: France, Egypt, Rwanda, Tanzania, Kenya, Uganda, South Africa, Germany, Nigeria, Senegal



CEO/DIRECTOR
Darlington Adusei
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 consultstrategic@gmail.com

Curare Technologies

Curare is a forward-looking Healthtech company dedicated to revolutionizing healthcare solutions. We specialize in Health Management Systems, providing innovative software and technology to enhance patient care, streamline healthcare processes, and empower healthcare providers and patients.

We offer healthcare sector priorities that prioritize patient-centric care, supported by real-time data management. Curare Technologies is committed to driving the digital transformation of healthcare, ultimately leading to healthier, happier communities.



Company Status

Year of Establishment: 2023
Legal Status: Private Ltd
Membership: NTF V



Infrastructure & Equipment

Office Space (in sqm)
 32.05 Sqm
Connectivity Facilities:
 Wireless Broadband



Area of Expertise

Software, Healthtech,
 Health Management Solutions.

Sector priorities
 Healthcare



Human Resources

Full-time Staff: 3
IT Staff: 4
Analysts: 1
Marketing & Sales: 1



Certification & Programming

Languages & Tools:
 React, Java, Angular, AWS



Export Experience

Sales Revenue in 2021: \$1,643.44



Contact Info

Address: GN-0871-3634 1 Tanzania
 CL, Community 25 - Tema
Website: www.curare.care
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Twitter: curarecare
Instagram: curarecare



CEO/DIRECTOR
Kwesi Kwofie
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 kwesi@datawareghana.com



Dataware Tech Ghana Limited

Dataware Tech is an award winning African Tech firm that provides big data analytics and cloud computing services. We strive to provide cutting edge data solutions to solve problems. One may ask what problems are we solving, Well in today's global market, limited customer and operational insights prevent the innovative assessment of customers and risks the impacts business growth and sustainability. Our contribution to this effort is to provide end to end customizable and scalable range of solutions to enable you to get deeper insights on consumer behavior and business operations to inform decision making in real time.



Company Status

Year of Establishment: 2018
Legal Status: Private Ltd.
Memberships:
 Microsoft, AWS Activate, AWS Partner



Human Resources

Full-time staff: 5
Female Staff: 3
IT Staff: 4
Marketing and Sales: 2



Contact Info

Address: Movenpic Hotel Emporium,
 9th floor Regus Independence Ave.
 Accra-Ghana
Website: www.datawareghana.com
Facebook: datawareghana
LinkedIn: datawareghana
Instagram: datawareghana



Infrastructure & Equipment

Office Space (in sqm):
 20 Sqm
Connectivity Facilities:
 Mobile Internet (3G or more)



Certification & Programming

Languages & Tools:
 Python, Java / J2EE, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), Cloud Computing (AWS, Google Cloud...)

Certifications:
 Microsoft certified, AWS Certified



Area of Expertise

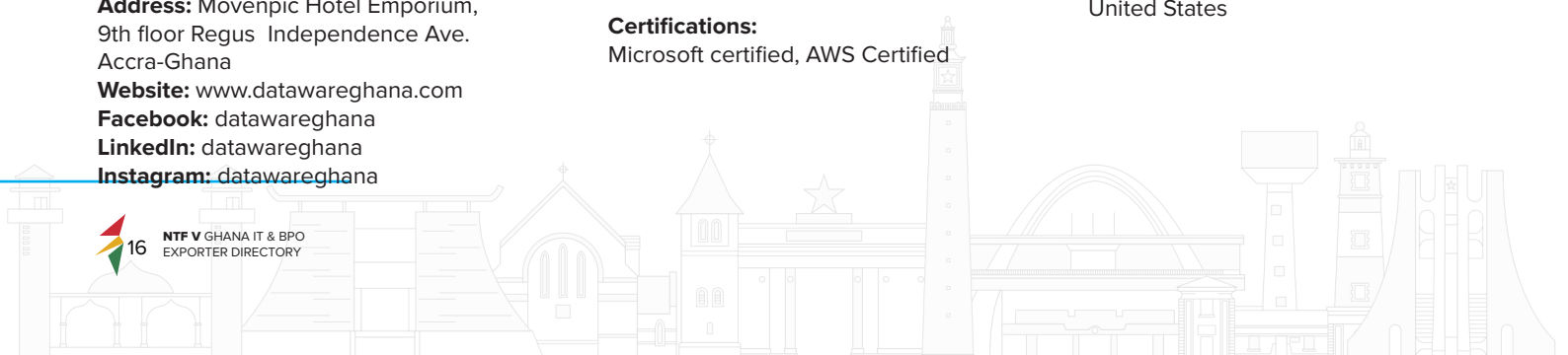
Website design including e-commerce websites, Big Data, Business Intelligence & Artificial Intelligence

Sector priorities:
 Finance, Banking & Insurance, Agriculture & Environment, Retail/FMCG, Health



Export Experience

Sales Revenue in 2021: \$32,326
Does the company export: Yes
Year(s) of Export Experience: 2
Export Destinations: Nigeria, United States





CEO/DIRECTOR
Nana Osafo-Bosompem
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 nana@devdexsoftware.com



Devdex Software

Devdex Software is a software development company that is solving complex problems in health with simple solutions. Our mission is to give competitive advantages to business and relentlessly seek breakthrough innovation that will shape the healthcare of tomorrow. We are helping hospitals transition to a digital platform with our Yarysa Solution that provide an EMR software for hospitals and patients as well as credit options for operational expansion.



Company Status

Year of Establishment: 2019
Legal Status: Public Ltd.
Memberships: None



Infrastructure & Equipment

Office Space (in sqm):
 13.11 Sqm
Connectivity Facilities
 Fibre, Mobile Internet (3G or more)



Area of Expertise

Mobile services and applications development, Customized Software Development, Web Applications, Website design including e-commerce websites, Graphics Design/Image Processing, Embedded Software Development, Blockchain



Human Resources

Full-time Staff: 10
Female Staff: 2
IT Staff: 4
Admin: 3



Certification & Programming

Languages & Tools
 Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgresSql, Oracle...), Cloud Computing (AWS, Google Cloud...)

Sector priorities

Medical, Health Care & Pharmaceuticals



Export Experience

Sales Revenue in 2021: \$120,000
Does the company export: Yes
Year(s) of Export Experience: 1
Export Destinations: Sierra Leone



Contact Info

Address: Tema Community 22, Nii Oko Olaaya Street
Website: www.devdexsoftware.com
Facebook: @DevDexSoftware
Twitter: DevDex_Software

Certifications

Data Protection Certification





EITSEC TECHNOLOGIES
Committed to creativity and innovation



CEO/DIRECTOR
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info@eitsectechnologies.com



EITSEC Technologies

EITSEC Technologies is a renowned software and applications Development Company which is legally registered in Ghana. EITSEC Technologies provides all IT services and products to the public in various organisations in the country. The company seeks to bring the best of IT services and Products to, especially SMEs and also to the doorsteps of other prospective clients. With our vast array of software developments, product development, and e-learning application development experiences, we believe the creation of robust, user-friendly and functionally rich software solutions is a risk-free proposition for EITSEC Technologies and its Clients. We are confident that we will be able to create an exceptional system that will meet and exceed our existing and prospective Client's expectations and vision for all related IT services and products in your businesses.



Company Status

Year of Establishment: 2015
Legal Status: Private Ltd
Memberships:
Institute of ICT Professionals



Infrastructure & Equipment

Office Space (in sqm):
8 Sqm
Connectivity Facilities:
Fibre, Mobile Internet (3G or more)



Area of Expertise

Mobile services and applications development, Customized Software Development, Web Applications, Website design including e-commerce websites, System Integration, Embedded Software Development, ERP

Sector priorities:

Education, SMEs, Government, NGOs



Human Resources

Full-time Staff: 8
Female Staff: 3
IT Staff: 6
Analysts: 2
Marketing & Sales: 00



Certification & Programming

Languages & Tools:
Python, C / C++ PHP laravell , React , Flutter, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...)



Export Experience

Sales Revenue in 2021: \$1,54.56



Contact Info

Address: Musuku Kwabeya, Ghana
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Twitter: eitsectechnologies
Twitter: eitsectechnologies





CEO/DIRECTOR
Richard Nana Gyau Amoah
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 nana@elcutoconsult.com

El Cuto Consult Ltd

The firm specializes in Mobile Value-Added Services and Information Technology Business Solutions. The core aim of the company is to provide tailor-made Information Technology Business Solutions to enable our clients and partners to gain a strategic competitive advantage over their peers in the respective industries of operation.



Company Status

Year of Establishment: 2009
Legal Status: Private Ltd



Human Resources

Full-time Staff: 10
Female Staff: 2
IT Staff: 3
Analysts: 3
Marketing & Sales: 4
Finance: 1



Contact Info

Address: 131 Ola Street, Tantra Hills, Accra, Ghana
Website: www.elcutoconsult.com
Facebook: elcutoconsult
Twitter: elcutoc
Instagram: elcutogh



Infrastructure & Equipment

Office Space (in sqm):
 300 Sqm
Connectivity Facilities:
 Fibre, Wireless Broadband (Wimax)



Certification & Programming

Languages & Tools:
 Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel), DBMS (MySQL, MsSql, NO SQL, PostgresSql, Oracle), ERP (SAP, Odoo, Dynamics, Sage)

Certification:
 AWS Certified Solutions Architect Certification, Google IT Support Specialist Certification, Google Database Administrator Certification, IT Automation with Python Certification



Area of Expertise

Mobile Value-Added Services and Applications Development, Customized Software Development, Loyalty Rewards Promotions

Sector priorities:
 Government (civil), Telecommunications, Utility & Energy, Non-Government (Non-profit)



Export Experience

Sales Revenue in 2021: \$215,000



CEO/DIRECTOR
Kojo Afedzi Hayford
 +233 30 287 1101
 kojo.hayford@eservicesafrica.com



e.Services Africa Limited (eSAL)

e.Services Africa Limited (eSAL) is Ghana's leading Business Process Outsourcing (BPO) service provider with domain expertise in delivering customer experience management solutions and services and a range of digital services that optimizes both the front office and back office operations of our customers, by improving customer acquisition and retention. eSAL is undeniably a BPO leader in Ghana with global aspirations and ambitions to establish a Pan African footprint that delivers world-class services to international brands in the Technology and the BFSI space. eSAL's success hinges on combining effective people management with intelligent technology.



Company Status

Year of Establishment: 2001
Legal Status: Private Ltd.
Memberships: Ghana Association of Software and IT Enabled Services Companies (GASSCOM), IAOP, DSAA (Digital Skills Acceleration Africa), IIBA (International Institute of Business Analysis)



Infrastructure & Equipment

Office Space (in sqm):
 790 Sqm
Connectivity Facilities:
 ADSL, Fibre, Mobile Internet (4G or more)



Area of Expertise

Business Process Outsourcing (BPO), Customer Experience (Cx), Management Solutions and Services – Omni-Channel engagement (Voice, chat, email, social media, web co-browsing, chatbot), Digital Services (Content moderation and curation, Cloud Solutions, Digital Transformation solutions, IT System Integration, & Unified Communications solutions and services



Human Resources

Full-time Staff: 240
Female Staff: 96
IT Staff: 6
Analysts: 9
Marketing & Sales: 6



Certification & Programming

Languages & Tools:
 DBMS (MySQL, MsSql, NO SQL, PostgreSQL, Oracle...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

Sector priorities:

Telecom. Technology, BFSI (Banking Financial Services and Insurance), Government e-Services (civil, military). Utility & Energy, Media & Entertainment



Contact Info

Address: 7 Otswe Link, Nyaniba Estate, Osu, P. O. Box CT3524, Accra Ghana
Website: www.eservicesafrica.com
Facebook: @eServicesAfrica
Twitter: ESALGh
Instagram: esal_bpo



Export Experience

Sales Revenue in 2021: \$2,826,601
Does the company export: Yes
Year(s) of Export Experience: 8 months
Export Destinations: United States





CEO/DIRECTOR
Nehemiah Yelu Attigah
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 nehemiah.attigah@hatua.tech



Hatua Tech Ltd

Hatua Tech is a leading technology and IT solutions provider specializing in software development and implementation, Microsoft ERP deployment, systems support and ICT consultancy, with a mission to delivering dynamic business solutions and services that reflect the highest industry standards. We revolutionize service and manufacturing organisations to streamline their business processes and manage information effectively and efficiently.



Company Status

Year of Establishment: 2011
Legal Status: Limited Liability
Membership:
 Ghana Technology Chamber
 Information Technology
 Professionals Ghana



Infrastructure & Equipment

Office Space (in sqm):
 900 Sqm
Connectivity Facilities:
 Fibre, Mobile Internet (3G or more)



Area of Expertise

Design and development of Bespoke Software Applications (Web & Mobile)
 Deployment, Implementation and Customisation of Microsoft Dynamics ERP/CRM, Outsourcing Technical Skills (Software Developers), IT Consulting (Digital Transformation, Process Engineering and Project Management), Training Services

Sector priorities:

Finance, Banking & Insurance, Manufacturing, Professional Services, Distribution, Logistics & Transport, Healthcare



Human Resources

Full-time Staff: 20
Female Staff: 7
IT Staff: 11
Analysts: 7
Marketing & Sales: 2
Business Intelligence: 2



Certification & Programming

Languages & Tools:
 Open-source CMS:
 Drupal, WordPress, Typo3
 Front-end & Back-end Technology Stacks:
 HTML, CSS, JavaScript, C#, PHP, Python
 Databases (DBMS): MS SQL, PostgreSQL, MySQL, Oracle
 WebServers: Apache, Nginx, IIS
 ERP/CRM: Microsoft Dynamics, Odoo
 Cloud Computing: Microsoft Azure, AWS, Google Cloud

Certification:
 Microsoft certified
 PMP



Export Experience

Sales Revenue in 2021: \$172,101.27
Does the company Export: Yes
Year(s) of Export Experience: 8
Export Destinations: USA, Malta, Canada, Benin, Burkina Faso, Cabo Verde, Côte d'Ivoire, The Gambia, Ghana, Guinea, Guinea-Bissau, Liberia, Mali, Niger, Nigeria, Senegal, Sierra Leone, Togo, Kenya



Contact Info

Address: 16 Coconut Street, Community 20, Lashibi
Website: www.hatua.tech
Facebook: hatuatechLtd
Twitter: HatuaTechLtd
Instagram: hatuatechLtd



CEO/DIRECTOR
Nicholas Bortey
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 nbortey@liranz.com



Liranz Limited

Liranz Limited is an Industry Leader and multiple award-winning IT Consultancy and Management Firm established in 2012. We have for the past 10 years been committed to providing professional and innovative IT Consultancy and Management services to our clients across multiple industries, taking particular interest in the Oil and Gas Sector. We have successfully completed a variety of IT consulting projects for organizations over the years, leading to significant growth in efficiency and IT advancement for our clients. With our experience in change management, we have managed to create auspicious environments and systems to accelerate the IT advancement and IT transformation of their clients. From IT and Business Alignment to IT Strategy and Vision Development, IT Audit and Advisory and IT Needs and Assessment Planning, we take a wholistic approach to restructuring the IT Governance architecture for organizations and businesses.



Company Status

Year of Establishment: 2012
Legal Status: Private Ltd.



Human Resources

Full-time Staff: 15
Female Staff: 1
IT Staff: 10



Contact Info

Address: Spintex Road, Opposite Baatsona Total. Accra, Ghana
Website: www.liranz.com
Facebook: Liranzlimited
Twitter: Liranzltd
Instagram: liranzltd
LinkedIn: liranz-limited



Infrastructure & Equipment

Office Space (in sqm):
 300 Sqm
Connectivity Facilities:
 Wireless Broadband (Wimax)



Certification & Programming

Languages & Tools:
 DBMS (MySql, MsSql, NO SQL, PostgreSQL, Oracle...), ERP (SAP, Odo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

Certifications:
 COBIT, Microsoft certified, Oracle certified, CISCO, COMPTIA, CISA



Area of Expertise

IT Consultancy, IT Audits, IT Needs and Assessment Planning, Managed IT Services, IT Outsourcing, IT Infrastructure Projects and Management, Cloud Solutions, including video conferencing, teleworking solutions, Website design including e-commerce websites, Business Process Outsourcing (BPO), voice (e.g. call centre), non-voice (e.g. data entry)

Sector priorities:
 Government (civil, military) - local, national, Agriculture & Environment, Legal/law firm, Education, Telecommunications, Oil and Gas



Export Experience

Sales Revenue in 2021: \$300,000



CEO/DIRECTOR
Dr. Stephane Nwolley Jr
+233 55 654 1525
marketing@npontu.com

Npontu Technologies Limited

Npontu is a technology firm that specializes in three main areas; Big Data and Artificial Intelligence, Software and Mobile App development, and Value-Added Services. Npontu's vision is to make their clients free to achieve by using automation and data analytics to optimize the performance of all platforms crafted to suit the specific needs for their clients. Npontu Technologies provides solutions that redefine convenience, enhance productivity and maximize profits for both service providers and their customers. By using Artificial Intelligence Technologies and M2M communication, Npontu provides a comprehensive solution for its clients, powered, by globally relevant technologies adapted to their unique needs.



Company Status

Year of Establishment: 2016
Legal Status: Private Ltd
Membership:
Association of Ghana Industries



Infrastructure & Equipment

Office Space (in sqm):
825.4 Sqm
Connectivity Facilities:
Fibre, Wireless Broadband (Wimax)



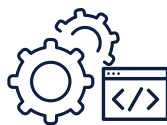
Area of Expertise

Design and Development of cloud, mobile and web applications, Business and Technology Advisory, AI Consulting, API Development and Third-Party integrations, Business Process Outsourcing, Project Outstaffing, Enterprise Resource Planning (ERP) Implementation, Value Added Services (Bulk & API SMS, Payment gateway, USSD development and deployment, Sentiment Analysis)



Human Resources

Full-time Staff: 32
Female Staff: 15
IT Staff: 16
Marketing & Sales: 9
Intelligent Systems & Security: 5
Finance: 2



Certification & Programming

Languages & Tools:
Python, Flutter, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgreSQL, Oracle...)

Sector priorities

Banking & Finance, Education, Wholesale & Retail, Hospitality, Manufacturing, Healthcare, Religious Organisations, Insurance etc



Contact Info

Address: 20th Street, SSNIT Flat, Dansoman
Website: npontu.com
Facebook: NpontuTechnologies
Twitter: Npontu
Instagram: npontutechnologies
LinkedIn: npontu-technology

Certification:

NCA (National Communication Authority)
Ghana Data Protection Certificate



Export Experience

Sales Revenue in 2021: \$2,711,703



CEO/DIRECTOR
Dr. Sujith Jayaprakash
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 sujith@openlabs.edu.gh



OpenLabs Ghana

OpenLabs (previously NIIT Ghana) is the most well-known name in West African IT education. We are best recognized for our training, consulting, and content production capabilities. OpenLabs offers a diverse selection of education programs that appeal to people from all walks of life, from businesses with growing training needs to individuals seeking IT and related skills. Our unrivalled knowledge, brand appeal, all developed over 20 years, have made us a reliable education partner for students and professionals alike. We are proud of our strategic alliances with Microsoft, IBM, Google for Education, Huawei, ATHE, and other internationally renowned organizations. These affiliations demonstrate our trustworthiness and dedication to IT education. OpenLabs is now collaborating with BlueCrest University colleges in Liberia and Sierra Leone to provide academic training materials and consulting services to help them enhance their brand in vocational and skill development.



Company Status

Year of Establishment: 1999
Legal Status: Sole Proprietorship.



Human Resources

Full-time Staff: 80
Female Staff: 30
IT Staff: 45
Analysts: 5
Marketing & Sales: 3



Contact Info

Address: Cola Street, Adj. ATTC, Kokomlemle, Accra
Website: openlabs.edu.gh
Facebook: openlabsggh



Infrastructure & Equipment

Office Space (in sqm)
 800 Sqm
Connectivity Facilities
 Fibre



Certification & Programming

Languages & Tools:
 Python, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...)

Certifications:
 Microsoft certified



Area of Expertise

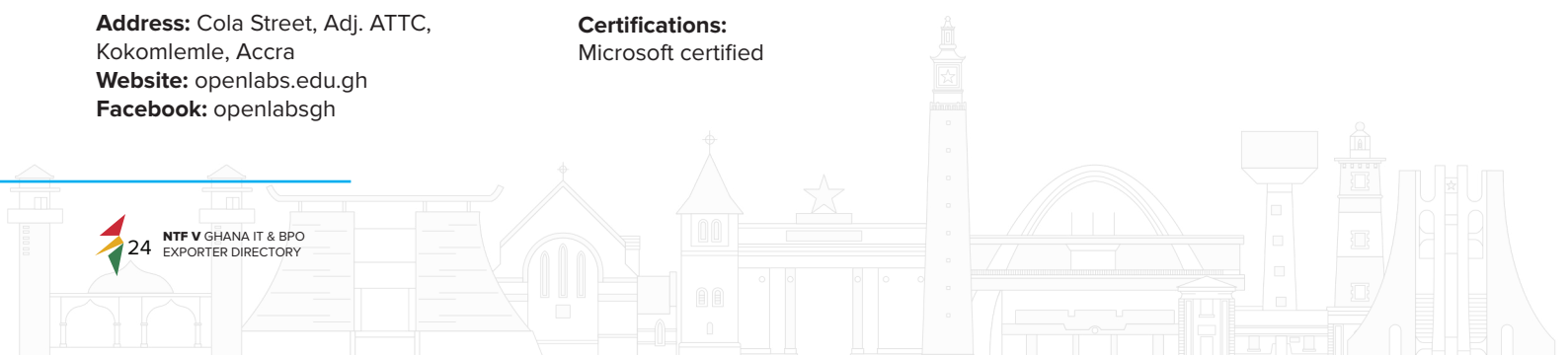
Customized Software Development, Web Applications, Website design including e-commerce websites, Graphics Design/Image Processing

Sector priorities:
 Education



Export Experience

Sales Revenue in 2021: \$1,000,000





CEO/DIRECTOR
Joseph Appiah
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info@sparktekgh.com



SparkTek Ltd

SparkTek Ltd is a wholly owned Ghanaian company with 6 years' experience of providing creative professional IT services consultancy that brings growth to African businesses through digital transformation.

Data is one of the most valuable, intangible assets of a company; it beholds the company's long-term livelihood. Businesses depend on and invest in the right information at the right time and at the right price. We understand how important it is to protect the confidentiality, integrity and availability of that investment. That's why we are in business: we know how to craft business-unique IT frameworks and processes that invest in the future of your business. With SparkTek, your IT now does what it should always have done: solve business needs and drive growth.



Company Status

Year of Establishment: 2016
Legal Status: Private Ltd.



Infrastructure & Equipment

Connectivity Facilities:
Mobile Internet (3G or more)



Area of Expertise

Cloud Solutions,
Networking and infrastructure solutions,
Storage, Virtualization, Cyber Security,
Hardware and Software reselling.



Human Resources

Full-time Staff: 3
IT Staff: 2
Marketing & Sales: 2



Certification & Programming

Languages & Tools:
ERP (SAP, Odoo, Dynamics, Sage...),
Cloud Computing (AWS, Google Cloud...)



Export Experience

Sales Revenue in 2021: \$50,000
Does the company Export: YES
Year(s) of Export Experience: 6 years
Export Destinations: Benin, Niger,
Liberia and Côte D'Ivoire



Contact Info

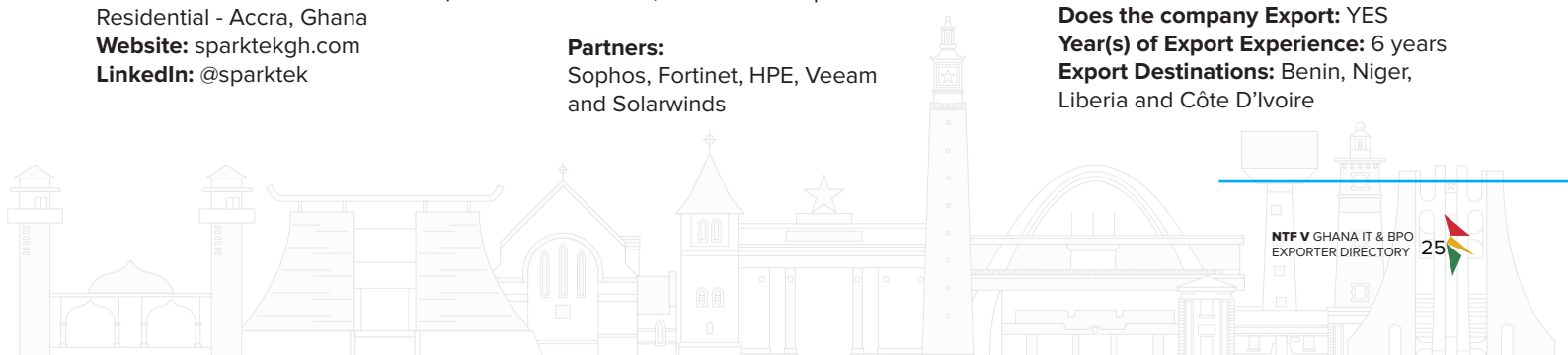
Address: 19 Kofi Anann Street, Airport Residential - Accra, Ghana
Website: sparktekgh.com
LinkedIn: @sparktek

Certifications:

Microsoft certified, Oracle certified,
VMware, Acronis Backup

Partners:

Sophos, Fortinet, HPE, Veeam
and Solarwinds





CEO/DIRECTOR
Tsonam Cleanse Akpeloo
 +233 24 256 4188
 info@sukutechnologies.com



Suku Technologies Limited

Suku Technologies is a global full-service technology solutions, network engineering and management consulting firm focused on helping clients meet business goals. With over 10 years' industry experience, we have an impeccable track record of delivering top quality software and technological solutions and support. Among our numerous initiatives is the Kadodo Africa digital platform, which profiles and authenticates Ghanaian and African businesses to position them to benefit from the Africa Continental Free Trade Area. Our clients range from multinational companies, to governmental organizations and emerging industry leaders to individuals.



Company Status

Year of Establishment: 2017
Legal Status: Private Ltd.
Memberships: Association of Ghana Industries (AGI), The Ghana Chamber of Commerce and Industry (GNCCI)



Infrastructure & Equipment

Office Space (in sqm)
 10 Sqm
Connectivity Facilities
 Fibre, Mobile Internet (3G or more)



Area of Expertise

Customized Software Development, Website design including e-commerce websites

Sector priorities:

Government (civil, military) - local, national, Education, Social Networking



Human Resources

Full-time Staff: 8
Female Staff: 12
IT Staff: 3
Analysts: 2
Marketing & Sales: 3



Certification & Programming

Languages & Tools:
 Java / J2EE, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)



Export Experience

Sales Revenue in 2021: \$1,200,000.00
Does the company Export: YES
Year(s) of Export Experience: 4 years
Export Destinations: West Africa, Switzerland, USA



Contact Info

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Twitter: sukutech_
Instagram: suku-technologies

Certification:
 Six Sigma Businesses, Microsoft certified



CEO/DIRECTOR
Clement Duodu
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 c.duodu@tbissgh.com



Talent Box Information and Security Systems

Talent Box Information & Security Systems is a one-stop-shop for IT, Security, and Telecommunication support. We Specialize in design, management, and deployment.

We free home users, small and medium enterprises as well as busy environments in bigger organizations from routine support activities so that it can give full attention to the management of its core business.



Company Status

Year of Establishment: 2014
Legal Status: Private Ltd.



Human Resources

Full-time Staff: 3
Female Staff: 5
IT Staff: 10
Analysts: 2
Marketing & Sales: 1



Contact Info

Address: P.O.Box AN 15549
 Accra North Ghana
Website: www.tbissgh.com
Facebook: @Talent Box information and Security Systems



Infrastructure & Equipment

Office Space (in sqm):
 144 Sqm
Connectivity Facilities:
 Fibre



Certification & Programming

Languages & Tools:
 Python, C / C++, Java / J2EE, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP, Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySql, MsSql, NO SQL, Post-gresSql, Oracle...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)



Area of Expertise

Website design including e-commerce websites, Business Process Outsourcing (BPO), voice (e.g. call centre), non voice (e.g. data entry)

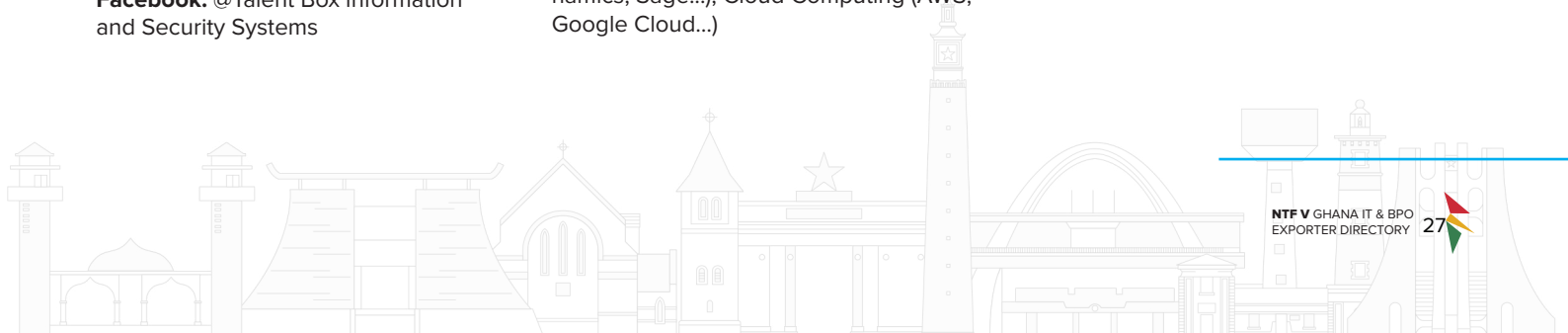
Sector priorities:

Finance, Banking & Insurance, Telecommunications, Construction & Engineering



Export Experience

Sales Revenue in 2021: \$50,000
Does the company Export: YES
Year(s) of Export Experience: 5 years
Export Destinations: Sierra Leone, Burkina Faso, Nigeria





CEO/DIRECTOR
Mrs. Brenda Bijen
 +233 30 279 7452
 brenda@thinkdataservices.com

Think! Data Services Limited

Think! Data Services (TDS) is an information management solutions provider with a presence in Ghana and the West African Sub-region. We offer IT solutions and outsourcing services in the areas of Educational Technology, Agritech Solutions, Document Management and Digitization Solutions, Data Collection Solutions, Business Process Automation, and Data Analysis. Our customers can partner with us in these areas of expertise with TDS as a one-stop source for data-driven solutions. As a service provider, we have over 8 years of solid experience and all our solutions are proven software and hardware products from global partners.



Company Status

Year of Establishment: 2012
Legal Status: Private Ltd.
Memberships: Ghana Netherlands Business & Culture Council (GNBCC)



Human Resources

Full-time Staff: 7
Female Staff: 4
IT Staff: 2
Analysts: 2
Marketing & Sales: 1



Contact Info

Address: 7a second Old Fulgrip Close, Accra Ghana
Website: www.thinkdataservices.com
Facebook: ThinkDataServices
Twitter: ThinkDataLtd
LinkedIn: ThinkDataServices



Infrastructure & Equipment

Office Space (in sqm): 80 Sqm
Connectivity Facilities: Mobile Internet (3G or more), Wireless Broadband (Wimax)



Certification & Programming

Languages & Tools: C / C++, Microsoft 365 customized solutions (SharePoint, PowerBI)



Area of Expertise

Educational Technology, Data Collection Solutions, Document Management and Digitization Solutions, Business Process Automation, Data Analysis, M365, and Business Process Outsourcing (BPO).

Sector priorities:

Education, Agriculture & Environment
 Banking and Finance, Government.



Export Experience

Sales Revenue in 2021: \$600,000
Does the company Export: Yes
Year(s) of Export Experience: 9
Export Destinations: Other African countries



CEO/DIRECTOR
Isaac Kwame Damtse
 +233 24 052 6570
 info@zuzogp.com



ZuZo Company Limited

ZuZo is a Ghanaian Company providing Consultancy Services by partnering with the best-in-class technology organizations to provide cost-effective end-to-end IT solutions, including Managed Services and Contact Centre Solutions & Services to support individuals, SMEs, and large corporations.



Company Status

Year of Establishment: 2020
Legal Status: Private Ltd.



Human Resources

Full-time Staff: 3
Contract Staff: 10
Female Staff: 1
IT Staff: 1



Contact Info

Address: Plot 87 Nii Odia Ayiku Street
 GZ-092-4080 Nungua Buade — Accra
Website: www.zuzogp.com
 zuzo.contactcare247.com
Whatsapp:
 https://wa.me/233240526570
LinkedIn: ZuZo Company Limited



Infrastructure & Equipment

Office Space (in sqm):
 70 Sqm
Connectivity Facilities:
 Fibre, Mobile Internet (3G or more)



Certification & Programming

Languages & Tools:

Application Programming Interface (API) Development | Integration Expert | PHP | JAVA | DevOps | Kubernetes | Docker | UML | SpringBoot | Cakephp | Codeignitor | Microservices | Transact SQL | Linux Shell Scripting (Bash) | Node JS | JQuery | React Native | Joomla | Modx | WordPress | Mysql | Microsoft Sql | Postgres | Nosql | MongoDB | Pl-Sql | Git | Subversion | Kafka | Centrifugo, Flutter (Cross Platform Android & Ios) | Javascript (React, Node Js) | Kotlin (Android, Ktor) | Java (Android, Spring Boot) | Spss | Free Pabx | Freeswitch | Kamailio

Certification:

Data Protection
 Lean Six Sigma Blackbelt
 PRINCE2



Area of Expertise

Cloud Solutions, teleworking solutions, Graphics Design/Image Processing, Business Process Outsourcing (BPO), voice (e.g. call centre), non voice (e.g. data entry), System Integration

Sector priorities:

Finance, Banking & Insurance, Medical, Health Care & Pharmaceuticals, Non-Profit (International organizations, NGOs, Donors), Telecommunications, Port, Logistics & Transport



Export Experience

Sales Revenue in 2021: \$23,493.98



NAME OF EMPLOYER	STAFF ID	STAFF STATUS	Verification Date	Capturing Date
MAFE KUMASE HEALTH CENTRE	142511		20-9-2022	
MAFE KUMASE HEALTH CENTRE	848904		20-9-2022	
MAFE KUMASE HEALTH CENTRE	17277		20-9-2022	
MAFE KUMASE HEALTH CENTRE	822997		20-9-2022	
MAFE KUMASE HEALTH CENTRE	709810		20-9-2022	
MAFE KUMASE HEALTH CENTRE	1336023		20-9-2022	
MAFE KUMASE HEALTH CENTRE	803274		20-9-2022	



To know more about the Netherlands Trust Fund V Ghana Tech project please visit the website:

<https://bit.ly/3LkWjBn>

CONTACT INFO

NAME: Martin Labbe

NTF V Programme Manager
labbe@intracen.org

ADDRESS:

International Trade Centre (ITC)
54-56 rue de Montbrillant,
1202 Geneva
Switzerland



NTV
GHANA IT & BPO
EXPORTER DIRECTORY
2022-2023



International
Trade
Centre



Ministry of Foreign Affairs

