

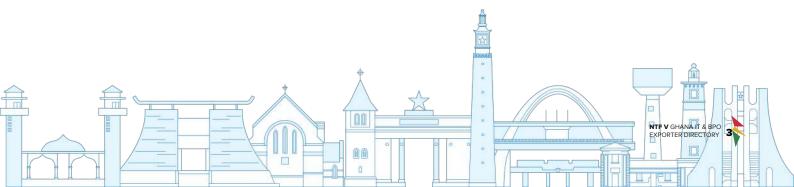
# NTF V GHANA IT & BPO EXPORTER DIRECTORY

2022-2023



# CONTENT

Forewords	4-6
365 Impact Ltd	8
Abelway Technologies Ltd	9
AIDEC Consultancies International Litd	10
Dataware Tech Ghana Ltd	11
Devdex Software	12
Eitsec Ghana	13
El Cuto Consult Ltd	14
eServices Africa Ltd (eSAL)	15
Hatua Tech Ltd	16
Liranz Ltd	17
Npontu Technologies Ltd	18
OpenLabs Ghana	19
Raven IT Solutions	20
SparkTek Ltd	21
Suku Technologies Ltd	22
Talent Box Information and Security Systems	23
Think! Data Services Ltd	24
ZuZo Company Ltd	25



# Foreword by GEPA

Trade in Services has become the catalyst for growth for many economies. Greater trade in Services represents, largely a growth in economic development and points to a gradual paradigm shift from primary production to other areas of economic activity.

IT and IT-enabled services (ITES) have experienced monumental growth worldwide with increased virtual activities due to the COVID-19 pandemic and its attendant challenges.

As we look forward to reducing barriers to trade in Africa, especially with the advent of the AfCFTA, Ghana has a unique advantage to position itself when it comes to IT & amp; IT-Enabled Services offer to Africa and beyond. The wider market created by the removal of barriers offers SMEs in the tech space the opportunity to form linkages and partnerships with their counterparts in other parts of Africa. These synergistic alliances have the potential to engender growth, encourage participation in international competitive bids and execute big projects.

GEPA recognizes the need to work closely with other stakeholder organisations in the ecosystem to help promote the solutions of Ghanaian IT players in target markets. It is for this reason that GEPA has signed an MOU with the International Trade Centre (ITC) and the Netherlands Trust Fund V (NTF V) to develop and promote SMEs in the Tech and Agribusiness space.

GEPA's facilitatory and promotional role in the services sector also aligns with and cascades into the broader framework of the National Export Development Strategy (NEDS). The NEDS recognizes trade in services as one of the priority sectors for tailored intervention by GEPA and other stakeholders in export trade.

This directory catalogues the Tech firms under the NTF V project detailing a wide spectrum of background information and contact details.



Toples

Dr. Afua Asabea AsareCEO, Ghana Export Promotion Authority



### **Ghana Export Promotion Authority**

Address: Africa Trade House, Cruickshank Road, Accra, Ghana

Contact: + 233-302740909 Website: www.gepaghana.org Email: gepa@gepa.gov.gh Facebook: @GEPAGhana

Twitter: @GEPAGhana



# Foreword by AGI

Digital technology is no longer simply an added advantage, but slowly becoming a requisite in doing business in Ghana. Government policies are anchored in digitalization, Ghanaians' use of technology is growing every day, and most importantly, unprecedented events such as COVID- 19 demand the use of technology in all sectors. An equipped, well-trained and business-savvy IT sector is therefore more needed than ever before.

BPO outsourcing is another sector that stands out as an untapped opportunity for Ghana. With a strong basic education sector, Ghana produces many educated youth who can swiftly fill many outsourced operations for international and local business. The Association of Ghana Industries (AGI) recognizes the importance of building capacity for Ghanian industries to leverage digital technology for their operations and innovations; and to be exposed to promising business opportunities and markets. Part of this work is done through advocating policies, hosting industry and technology exhibitions, and engaging with international stakeholders.

The Netherlands Trust Fund V project is one such collaboration. By equipping IT SMEs with export strategies, supporting policy design, and bringing investor and networking opportunities, the project could have meaningful and fruitful outcomes for AGI IT and BPO related business. We are looking forward to engaging in this project further with the NTF V Ghana Project.



Mr. Tsonam Akpeloo CEO SUKU Technologies Chairman of AGI Greater Accra Region



### **Association of Ghana Industries**

Address: 42 Dr. Isert Street, North Ridge, Accra

Contact: + 233-0302266590 Website: www.agighana.org Email: agi@agighana.org Facebook: @agighana Twitter: @agighana

# Foreword by Institute of ICT Professionals Ghana (IIPGH)

Africa's young population, averagely below 20 years, is a big advantage because they are tech savvy, that will buy everything online and this will drive consumer-based businesses. Currently the big international brands such as Google, Twitter and Amazon are having a growing interest in bringing remote delivery services to Ghana and other parts of Africa. These businesses will need young people from the continent to serve the growing African market. Despite these opportunities, there are still infrastructural challenges such as energy to power devices and industries, high cost of real estate, transportation and internet connectivity.

In order to build capacity and take advantage of the new opportunities in IT & BPO services, Institute of ICT Professionals Ghana (IIPGH) carries out several advocacy programs to champion the development of the new and emerging IT & BPO sector for employment and general societal good. IIPGH is a professional association of over 2,500 ICT experts and businesses in Ghana and beyond. IIPGH leads digital transformation initiatives and business facilitation through workshops, webinars, symposium, seminars, business meetings and stakeholder roundtable discussions.

With the knowledge and experience of performing most IT enabled functions remotely, the Institute of ICT Professionals Ghana (IIPGH) and its partners have embarked on an initiative to create awareness about the benefits of IT & BPO services as a tool for job creation and large-scale employment of the teeming youth of Ghana. The Institute believes that this awareness and mobilization of the ecosystem players can only be effective if there is a close collaboration between industry, academia and development partners. Therefore, the collaboration with ITC's Netherlands Trust Fund V Ghana Tech program is of great importance.



David Gowu
Executive Director
Institute of ICT Professionals Ghana



### ICT Institute of Ghanaian Professionals

Address: OKSART Place, 14 Ring Road Central, Accra, Ghana

Contact: +233242773762 Website: www.iipgh.org Email: info@iipgh.org Facebook: @iipgh.org Twitter: @iipgh1



# **Netherlands Trust Fund V - NTF V**

The International Trade Centre's Netherlands Trust Fund V (NTF V) is a four-year partnership (July 2021- June 2025) signed by the Ministry of Foreign Affairs of The Netherlands and the International Trade Centre to support micro, small and medium-sized Enterprises (MSMEs) in the digital technologies and agribusiness sectors.

The programme includes both sectors in Ethiopia, Ghana, Senegal, and the digital technologies sector in a multi-country project in Benin, Cote d'Ivoire, Mali and Uganda. As with previous NTF programmes, NTF V will be jointly implemented with the Dutch Centre for the promotion of exports from developing countries (CBI). In Ghana, the NTF V Project aims at strengthening tech startups and IT & BPO MSMEs, and seeks to influence policy makers and regulators, Trade and Investment Support Institutions and private business support providers, as well as international private sector partners in creating a supportive environment for enterprises in the IT and IT Enabled Services sector.

In the digital technology sector, our trade-related technical support is three-fold:

- 1. At the policy level: we provide assistance in the development or improvement of public policies and sectoral regulations, with private-sector representatives
- 2. At the institutional level: we work with digital business associations and tech hubs to increase their sustainability and impact
- 3. At the start-up and MSME level: we develop market access and linkages, and build international competitiveness

https://intracen.org/our-work/projects/netherlands-trust-fund-phase-v-agribusiness-and-digital-technology

# The Ministry of Foreign Affairs of the Netherlands - Sustainable Economic Development Department

The Ministry of Foreign Affairs of the Netherlands (MFA) promotes sustainable and inclusive economic growth in developing countries by helping to improve the business climate and stimulating enterprise. It also enhances sustainable trade with developing countries and supports the construction of good roads, ports and power supply systems. Trade unions, employers' organisations and farmers' cooperatives in developing countries receive support to improve the services they provide to their members. MFA helps local authorities to collect taxes effectively and transparently. It also provides finance for businesses in developing countries and supports Dutch companies that produce innovative solutions to local challenges.

https://www.government.nl/ministries/ministry-of-foreign-affairs

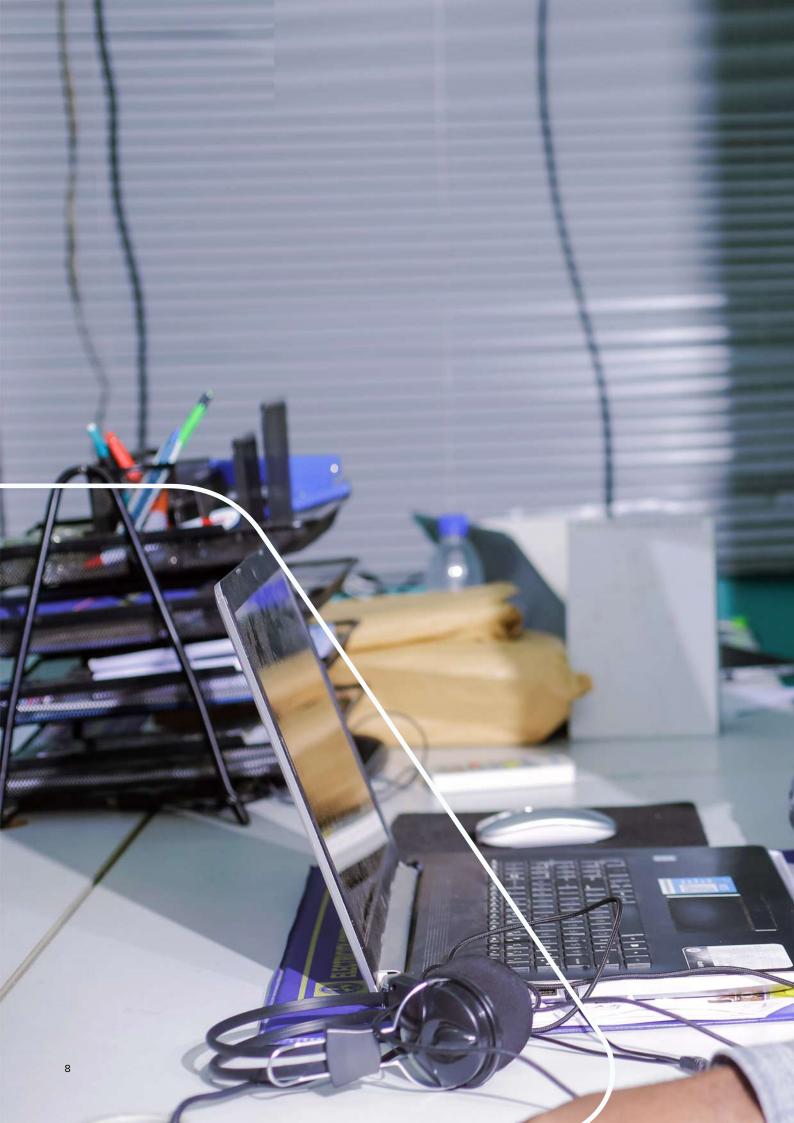




Ministry of Foreign Affairs of the Netherlands













**MANAGING PARTNER** Sam Zacca +233 24 433 0806 szacca@365impactltd.com



# 365 Impact Ltd

We are a close-knit team of seasoned professionals with offices in Accra-Ghana and Lagos-Nigeria, highly skilled at cutting edge internet of things (IoT) for incubating, facilitating, analysing and optimizing data to fit our customers' business needs into effective business solutions.



### **Company Status**

Year of Establishment: 2018 Legal Status: Private Ltd.

Memberships:

Chamber of commerce, AGI



### **Human Resources**

Full-time staff: 10 Female Staff: 4 IT Staff: 6 Analysts: 2

Marketing & Sales: 4









### **Contact Info**

Address: 11 Eggleston street, Airport residential area, Accra Website: www.365impactltd.com Facebook: 365impactltd



### Infrastracture & Equipment

Office Space (in sqm): 30 Sqm **Connectivity Facilities:** ADSL, Fibre, Mobile Internet (3G or more)



# & Programming

### Languages & Tools:

Open source CMS (Drupal, Wordpress.), Front-end framework (Php, Javascript, Phython,), Cloud Computing (Google Cloud...)



### **Area of Expertise**

Internet of Things, Smart Fleet Management, Tracking Solutions, Smart Agricultural Solutions, School Bus Tracking, Sales & Marketing Staff tracking, Customized Software Development, System Integration

### **Sector priorities:**

Agriculture & Environment, Real estate, Port, Logistics & Transport, Retail



### **Export Experience**

Sales Revenue in 2021: \$100,000 Does the company export: Yes Year(s) of Export Experience: 1 **Export Destinations:** Nigeria







CEO/DIRECTOR
Abdul Aziz Ismaila
+233 24 432 7249
aziz.ismaila@abelwaytech.com



# **Abelway Technologies Ltd**

We are the Business Process Services (BPS) of choice in Ghana. We do everything; call centres, all forms of digitalisation, data analytics services, data entry services and software development. We consult on operations process improvement. We are Six Sigma experts!



### **Company Status**

Year of Establishment: 2007 Legal Status: Private Ltd.



### **Human Resources**

Full-time staff: 42 Female Staff: 13 IT Staff: 4 Analysts: 22 Marketing & Sales: 1





### **Contact Info**

**Address:** NO.42, Tsenku ST. Kwashieman, Accra

Website: www.abelwaytech.com



# Infrastracture & Equipment

Office Space (in sqm):

750 Sqm

**Connectivity Facilities:** Fibre **Infrastructure:** 

52 seater Call Centre Facility 10 Seater Data Entry Facilities Dedicated 65 KVA Genset



# Certification & Programming

### Languages & Tools:

Python, Front-end framework (Php, Javascript, Phython, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel....), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...), Cloud Computing (AWS, Google Cloud...)

### **Certifications:**

Individuals are certified in various fields including Six Sigma Black Belts



### **Area of Expertise**

Customized Software Development, Business Process Outsourcing (BPO), Call Center (Voice and Non Voice, Infrastructure and Personnel), Data Entry (Multiple Mediums), Document Scanning and Digitisation Projects

### Sector priorities:

Finance, Banking & Insurance, Pensions, Airline, Government (civil, military) - local, national



### **Export Experience**

Sales Revenue in 2021: \$131,507.71





### **EXECUTIVE CHAIRMAN**

Mr. Ambrose Akyebe Yennah +233 54 011 5656 / +233 54 011 5655 ambrose.yennah@aidecholdingsltd.com



AIDEC Consultancies International Ltd is a subsidiary of AIDEC Holdings Ltd and specializes in digital consulting services operated under the name 'AIDEC Digital'. Our vision is to become one of the leading African Centre of Excellence, providing IT/Digital Solutions and Training Services to our clients. We have a team of experts and professionals to deliver timely digital solutions, IT Consulting, training, and capacity building.



### **Company Status**

Year of Establishment: 2004 Legal Status: Private Ltd.

Memberships:

Association of Ghana Industries Ghana National Chamber of Commerce & Industries

E-Commerce Association of Ghana



### **Human Resources**

Full-time staff: 15 Female: 7

IT Staff: 3 Analysts: 1

Marketing & Sales: 1











### **Contact Info**

Address: AIDEC Plaza, Ogbojo, East Legon, Accra, Ghana Website: www.aidecholdings.com,

www.aidecia.com, www.aidecdigital.com,

www.africoursity.org

Facebook: aidecdigital/aidecholdings LinkedIn: aidecdigital/aidec-holdings-ltd

YouTube: aidecholdings



### Infrastracture & Equipment

Office Space (in sqm):

918 Sqm

**Connectivity Facilities:** Fibre, Wireless Broadband



### Certification & Programming

### Languages & Tools:

CMS (WordPress, Magento, Joomla), Front-end framework (PHP, JavaScript, Python, Bootstrap), DBMS (MySQL, Ms SQL, PostgreSQL, Oracle), ERP (SAP, Dynamics, Sage), Cloud Computing (AWS, Google Cloud)

### **Certifications:**

**Data Protection Commission Certificate** 



### Area of Expertise

Website design including e-commerce websites, e-learning Platforms, Web & Mobile Applications, Customized Software Development, Business Process Outsourcing (BPO), non-voice (e.g., data entry), Big Data, Business Intelligence & Artificial Intelligence

### Sector priorities:

Education, Healthcare, Agriculture, Law, Banking & Finance, Retail/ Wholesale/Distribution



### **Export Experience**

Sales Revenue in 2021: \$3,080





CEO/DIRECTOR
Kwesi Kwofie
+233 55 384 5908
kwesi@datawareghana.com



### **Dataware Tech Ghana Limited**

Dataware Tech is an award winning African Tech firm that provides big data analytics and cloud computing services. We strive to provide cutting edge data solutions to solve problems. One may ask what problems are we solving, Well in today's global market, limited customer and operational insights prevent the innovative assessment of customers and risks the impacts business growth and sustainability. Our contribution to this effort is to provide end to end customizable and scalable range of solutions to enable you to get deeper insights on consumer behavior and business operations to inform decision making in real time.



### **Company Status**

Year of Establishment: 2018 Legal Status: Private Ltd.

Memberships:

Microsoft, AWS Activate, AWS Partner



### **Human Resources**

Full-time staff: 5 Female Staff: 3 IT Staff: 4

Marketing and Sales: 2











### **Contact Info**

**Address:** Movenpic Hotel Emporium, 9th floor Regus Independence Ave. Accra-Ghana

Accra-Gnana

Website: www.datawareghana.com

Facebook: datawareghana LinkedIn: datawareghana Instagram: datawareghana



# Infrastracture & Equipment

Office Space (in sqm):

20 Sqm

**Connectivity Facilities:**Mobile Internet (3G or more)



# Certification & Programming

### Languages & Tools:

Python, Java / J2EE, Front-end framework (Php, Javascript, Phython, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel....), Cloud Computing (AWS, Google Cloud...)

### **Certifications:**

Microsoft certified, AWS Certified



### **Area of Expertise**

Website design including e-commerce websites, Big Data, Business Intelligence & Artificial Intelligence

### Sector priorities:

Finance, Banking & Insurance, Agriculture & Environment, Retail/FMCG, Health



### **Export Experience**

Sales Revenue in 2021: \$32,326 Does the company export: Yes Year(s) of Export Experience: 2 Export Destinations: Nigeria,

**United States** 





**CEO/DIRECTOR** Nana Osafo-Bosompem +233 55 662 4118 nana@devdexsoftware.com



## **Devdex Software**

Devdex Software is a software development company that is solving complex problems in health with simple solutions. Our mission is to give competitive advantages to business and relentlessly seek breakthrough innovation that will shape the healthcare of tomorrow. We are helping hospitals transition to a digital platform with our Yarysa Solution that provide an EMR software for hospitals and patients as well as credit options for operational expansion.



### **Company Status**

Year of Establishment: 2019 Legal Status: Public Ltd. Memberships: None



### **Human Resources**

Full-time Staff: 10 Female Staff: 2 IT Staff: 4 Admin: 3









### **Contact Info**

Address: Tema Community 22, Nii Oko Olaaya Street

Website: www.devdexsoftware.com Facebook: @DevDexSoftware Twitter: DevDex\_Software



### Infrastracture & Equipment

Office Space (in sqm): 13.11 Sqm

**Connectivity Facilities** 

Fibre, Mobile Internet (3G or more)



### Certification & Programming

### Languages & Tools

Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Phython, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel....), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...), Cloud Computing (AWS, Google Cloud...)

### Certifications

**Data Protection Certification** 



### **Area of Expertise**

Mobile services and applications development, Customized Software Development, Web Applications, Website design including e-commerce websites, Graphics Design/Image Processing, Embedded Software Development, Blockchain

### **Sector priorities**

Medical, Health Care & Pharmaceuticals



### **Export Experience**

Sales Revenue in 2021: \$120,000 Does the company export: Yes Year(s) of Export Experience: 1 **Export Destinations:** Sierra Leone











# **EITSEC Ghana**

EITSEC Ghana is a renowned software and applications Development Company legally registered in Ghana. EITSEC Ghana provide all IT services and products to the public in various organizations in the country. The company seeks to bring the best of IT services and Products to especially SMEs and also to the doorstep's other prospective clients.

With our vast array of software development, products development, e-learning application development experiences, we believe the creation of a robust, user friendly and functionally rich software solutions is a risk-free proposition for EITSEC Ghana and its Clients. We are confident that we will be able to create an exceptional system that will meet and exceed our existing and prospective Client's expectations and vision for all related IT services and products in your businesses.



### **Company Status**

Year of Establishment: 2015 Legal Status: Private Ltd Memberships:

Institute of ICT Professionals



### **Human Resources**

Full-time Staff: 7 Female Staff: 3 IT Staff: 3 Analysts: 2

Marketing & Sales: 2













### **Contact Info**

Address: East Legon Accra, Ghana Website: www.eitsecghana.com

Facebook: eitsecghana Twitter: eitsecghana



### Infrastracture & Equipment

Office Space (in sqm):

8 Sqm

**Connectivity Facilities:** 

Fibre, Mobile Internet (3G or more)



### Certification & Programming

### Languages & Tools:

Python, C / C++ PHP laravell , React , Flutter, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Phython, Bootstrap, Ajax, MVC...), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...)



### **Area of Expertise**

Mobile services and applications development, Customized Software Development, Web Applications, Website design including e-commerce websites, System Integration, **Embedded Software Development** 

### Sector priorities:

Non-Profit (International organizations, NGOs, Donors), Education health



### **Export Experience**

Sales Revenue in 2021: \$1,54.56





### **CEO/DIRECTOR** Richard Nana Gyau Amoah +233 55 785 8565 / +233 27 566 5593 nana@elcutoconsult.com



### El Cuto Consult Ltd

The firm specializes in Mobile Value-Added Services and Information Technology Business Solutions. The core aim of the company is to provide tailor-made Information Technology Business Solutions to enable our clients and partners to gain a strategic competitive advantage over their peers in the respective industries of operation.



### **Company Status**

Year of Establishment: 2009 Legal Status: Private Ltd



### **Human Resources**

Full-time Staff: 10 Female Staff: 2 IT Staff: 3 Analysts: 3

Marketing & Sales: 4

Finance: 1











### **Contact Info**

Address: 131 Ola Street, Tantra Hills,

Accra, Ghana

Website: www.elcutoconsult.com Facebook: elcutoconsult

Twitter: elcutoc Instagram: elcutogh



### Infrastracture & Equipment

Office Space (in sqm):

300 Sqm

**Connectivity Facilities:** 

Fibre, Wireless Broadband (Wimax)



### Certification & Programming

### Languages & Tools:

Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle), ERP (SAP, Odoo, Dynamics, Sage)

### Certification:

**AWS Certified Solutions Architect** Certification, Google IT Support Specialist Certification, Google Database Administrator Certification, IT Automation with Python Certification



### **Area of Expertise**

Mobile Value-Added Services and Applications Development, Customized Software Development, **Loyalty Rewards Promotions** 

### Sector priorities:

Government (civil), Telecommunications, Utility & Energy, Non-Government (Non-profit)



### **Export Experience**

Sales Revenue in 2021: \$215,000











e.Services Africa Limited (eSAL)

e.Services Africa Limited (eSAL) is Ghana's leading Business Process Outsourcing (BPO) service provider with domain expertise in delivering customer experience management solutions and services and a range of digital services that optimizes both the front office and back office operations of our customers, by improving customer acquisition and retention. eSAL is undeniably a BPO leader in Ghana with global aspirations and ambitions to establish a Pan African footprint that delivers world-class services to international brands in the Technology and the BFSI space. eSAL's success hinges on combining effective people management with intelligent technology.



### **Company Status**

Year of Establishment: 2001 Legal Status: Private Ltd. Memberships: Ghana Association of Software and IT Enabled Services Companies (GASSCOM), IAOP, DSAA (Digital Skills Acceleration Africa), IIBA (International Institute of Business Analysis)



### **Human Resources**

Full-time Staff: 240 Female Staff: 96 IT Staff: 6 Analysts: 9

Marketing & Sales: 6











### **Contact Info**

Address: 7 Otswe Link, Nyaniba Estate, Osu, P. O. Box CT3524, Accra Ghana Website: www.eservicesafrica.com Facebook: @eServicesAfrica

Twitter: ESALGh Instagram: esal\_bpo



# Infrastracture & Equipment

Office Space (in sqm): 790 Sqm
Connectivity Facilities:

ADSL, Fibre, Mobile Internet (4G or more)



# Certification & Programming

### Languages & Tools:

DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

### **Certifications:**

Six Sigma, CISCO, COPD



### **Area of Expertise**

Business Process Outsourcing (BPO), Customer Experience (Cx), Management Solutions and Services – Omni-Channel engagement (Voice, chat, email, social media, web co-browsing, chatbot), Digital Services (Content moderation and curation, Cloud Solutions, Digital Transformation solutions, IT System Integration, & Unified Communications solutions and services

### Sector priorities:

Telecom. Technology, BFSI (Banking Financial Services and Insurance), Government e-Services (civil, military). Utility & Energy, Media & Entertainment



### **Export Experience**

Sales Revenue in 2021: \$2,826,601 Does the company export: Yes Year(s) of Export Experience: 8 months Export Destinations: United States





**CEO/DIRECTOR** Nehemiah Yelu Attigah +233 57 760 5119 nehemiah.attigah@hatua.tech



### Hatua Tech Ltd

Hatua Tech is a leading technology and IT solutions provider specializing in software development and implementation, Microsoft ERP deployment, systems support and ICT consultancy, with a mission to delivering dynamic business solutions and services that reflect the highest industry standards. We revolutionize service and manufacturing organisations to streamline their business processes and manage information effectively and efficiently.



### **Company Status**

Year of Establishment: 2011 **Legal Status:** Limited Liability Membership:

Ghana Technology Chamber Information Technology Professionals Ghana



### **Human Resources**

Full-time Staff: 20 Female Staff: 7 IT Staff: 11 Analysts: 7

Marketing & Sales: 2 **Business Intelligence: 2** 













### **Contact Info**

Address: 16 Coconut Street, Community 20, Lashibi Website: www.hatua.tech Facebook: hatuatechltd Twitter: HatuaTechLtd Instagram: hatuatechltd



### Infrastracture & Equipment

Office Space (in sqm):

900 Sqm

**Connectivity Facilities:** 

Fibre, Mobile Internet (3G or more)



### Certification & Programming

### Languages & Tools:

Open-source CMS: Drupal, WordPress, Typo3 Front-end & Back-end Technology Stacks: HTML, CSS, JavaScript, C#, PHP, Python Databases (DBMS): MS SQL, PostgreSQL, MySQL, Oracle WebServers: Apache, Nginx, IIS

ERP/CRM: Microsoft Dynamics, Odoo Cloud Computing: Microsoft Azure, AWS, Google Cloud

### Certification:

Microsoft certified **PMP** 



### Area of Expertise

Design and development of Bespoke Software Applications (Web & Mobile) Deployment, Implementation and Customisation of Microsoft Dynamics ERP/CRM, Outsourcing Technical Skills (Software Developers), IT Consulting (Digital Transformation, Process Engineering and Project Management), Training Services

### Sector priorities:

Finance, Banking & Insurance, Manufacturing, Professional Services, Distribution, Logistics & Transport, Healthcare



### **Export Experience**

Sales Revenue in 2021: \$172,101.27 Does the company Export: Yes Year(s) of Export Experience: 8 Export Destinations: USA, Malta, Canada, Benin, Burkina Faso, Cabo Verde, Côte d'Ivoire, The Gambia, Ghana, Guinea, Guinea-Bissau, Liberia, Mali, Niger, Nigeria, Senegal, Sierra Leone, Togo, Kenya







**CEO/DIRECTOR Nicholas Bortey** +233 30 281 9375 nbortey@liranz.com



# **Liranz Limited**

Liranz Limited is an Industry Leader and multiple award-winning IT Consultancy and Management Firm established in 2012. We have for the past 10 years been committed to providing professional and innovative IT Consultancy and Management services to our clients across multiple industries, taking particular interest in the Oil and Gas Sector. We have successfully completed a variety of IT consulting projects for organizations over the years, leading to significant growth in efficiency and IT advancement for our clients. With our experience in change management, we have managed to create auspicious environments and systems to accelerate the IT advancement and IT transformation of their clients. From IT and Business Alignment to IT Strategy and Vision Development, IT Audit and Advisory and IT Needs and Assessment Planning, we take a wholistic approach to restructuring the IT Governance architecture for organizations and businesses.



### **Company Status**

Year of Establishment: 2012 Legal Status: Private Ltd.



### **Human Resources**

Full-time Staff: 15 Female Staff: 1 IT Staff: 10











### **Contact Info**

Address: Spintex Road, Opposite Baatsona

Total. Accra, Ghana Website: www.liranz.com Facebook: Liranzlimited Twitter: Liranzltd Instagram: liranzltd LinkedIn: liranz-limited



### Infrastracture & Equipment

Office Space (in sqm): 300 Sqm **Connectivity Facilities:** Wireless Broadband (Wimax)



### Certification & Programming

### Languages & Tools:

DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

### Certifications:

COBIT, Microsoft certified, Oracle certified, CISCO, COMPTIA, CISA



### **Area of Expertise**

IT Consultancy, IT Audits, IT Needs and Assessment Planning, Managed IT Services, IT Outsourcing, IT Infrastructure Projects and Management, Cloud Solutions, including video conferencing, teleworking solutions, Website design including e-commerce websites, Business Process Outsourcing (BPO), voice (e.g. call centre), non-voice (e.g. data entry)

### Sector priorities:

Government (civil, military) - local, national, Agriculture & Environment, Legal/law firm, Education, Telecommunications, Oil and Gas



### **Export Experience**

Sales Revenue in 2021: \$300,000





**CEO/DIRECTOR** Dr. Stephane Nwolley Jr +233 55 654 1525 marketing@npontu.com



**Npontu Technologies Limited** 

Npontu is a technology firm that specializes in three main areas; Big Data and Artificial Intelligence, Software and Mobile App development, and Value-Added Services. Npontu's vision is to make their clients free to achieve by using automation and data analytics to optimize the performance of all platforms crafted to suit the specific needs for their clients. Npontu Technologies provides solutions that redefine convenience, enhance productivity and maximize profits for both service providers and their customers. By using Artificial Intelligence Technologies and M2M communication, Npontu provides a comprehensive solution for its clients, powered, by globally relevant technologies adapted to their unique needs.



### **Company Status**

Year of Establishment: 2016 Legal Status: Private Ltd

Membership:

Association of Ghana Industries



### **Human Resources**

Full-time Staff: 32 Female Staff: 15 IT Staff: 16

Marketing & Sales: 9

Intelligent Systems & Security: 5

Finance: 2











### **Contact Info**

Address: 20th Street. SSNIT Flat, Dansoman Website: npontu.com

Facebook: NpontuTechnologies

Twitter: Npontu

Instagram: npontutechnologies LinkedIn: npontu-technology



### Infrastracture & Equipment

Office Space (in sqm):

825.4 Sqm

**Connectivity Facilities:** 

Fibre, Wireless Broadband (Wimax)



### Certification & Programming

### Languages & Tools:

Python, Flutter, Front-end framework (Php, Javascript, Phython, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel....), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...)

### Certification:

NCA (National Communication Authority) Ghana Data Protection Certificate



### Area of Expertise

Design and Development of cloud, mobile and web applications, Business and Technology Advisory, Al Consulting, API Development and Third-Party integrations, Business Process Outsourcing, Project Outstaffing, Enterprise Resource Planning (ERP) Implementation, Value Added Services (Bulk & API SMS, Payment gateway, USSD development and deployment, Sentiment Analysis)

### **Sector priorities**

Banking & Finance, Education, Wholesale & Retail, Hospitality, Manufacturing, Healthcare, Religious Organisations, Insurance etc



**Export Experience** 

Sales Revenue in 2021: \$2,711,703







CEO/DIRECTOR
Dr. Sujith Jayaprakash
+233 50 040 4702
sujith@openlabs.edu.gh



# **OpenLabs Ghana**

OpenLabs (previously NIIT Ghana) is the most well-known name in West African IT education. We are best recognized for our training, consulting, and content production capabilities. OpenLabs offers a diverse selection of education programs that appeal to people from all walks of life, from businesses with growing training needs to individuals seeking IT and related skills. Our unrivalled knowledge, brand appeal, all developed over 20 years, have made us a reliable education partner for students and professionals alike. We are proud of our strategic alliances with Microsoft, IBM, Google for Education, Huawei, ATHE, and other internationally renowned organizations. These affiliations demonstrate our trustworthiness and dedication to IT education. OpenLabs is now collaborating with BlueCrest University colleges in Liberia and Sierra Leone to provide academic training materials and consulting services to help them enhance their brand in vocational and skill development.



### **Company Status**

Year of Establishment: 1999 Legal Status: Sole Proprietorship.



### **Human Resources**

Full-time Staff: 80 Female Staff: 30 IT Staff: 45 Analysts: 5 Marketing & Sales: 3



### **Contact Info**

Address: Cola Street, Adj. ATTC, Kokomlemle, Accra Website: openlabs.edu.gh Facebook: openlabsgh



# Infrastracture & Equipment

Office Space (in sqm) 800 Sqm Connectivity Facilities Fibre



# Certification & Programming

### Languages & Tools:

Python, Front-end framework (Php, Javascript, Phython, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel....)

# **Certifications:** Microsoft certified



### **Area of Expertise**

Customized Software Development, Web Applications, Website design including e-commerce websites, Graphics Design/Image Processing

### Sector priorities:

Education



### **Export Experience**

Sales Revenue in 2021: \$1,000,000





**CEO/DIRECTOR Darlington Adusei** +233 24 278 7825 | +233 54 783 3585 dadusei@ravenitsolutions.com



## **Raven IT Solutions**

Raven IT Solutions delivers innovative tech solutions to businesses and individuals in the comfort of their zones. Our company is built on the ideal of see a need, fill a need. We are always looking at how to make things easier for the business owner and the average individual. What can we take from the technology available today and make everything easier to use? These are all questions asked when we founded Raven IT Solutions.



### **Company Status**

Year of Establishment: 2018 Legal Status: Private Ltd



### **Human Resources**

Full-time Staff: 1 IT Staff: 4 Analysts: 2 Marketing & Sales: 1











### **Contact Info**

Address: GN-0871-3634 1 Tanzania CL, Community 25 - Tema Website: ravenitsolutions.com Facebook: ravensolutions Twitter: raven\_solutions Instagram: raven\_solutions



### Infrastracture & Equipment

Office Space (in sqm) 32.05 Sqm **Connectivity Facilities:** Mobile Internet (3G or more)



### Certification & Programming

Languages & Tools: Java / J2EE, Front-end framework Angular



### Area of Expertise

Mobile services and applications development, Customized Software Development, Web Applications

### **Sector priorities**

Medical, Health Care & Pharmaceuticals, Financial services, Waste management.



### **Export Experience**

Sales Revenue in 2021: \$1,643.44





**CEO/DIRECTOR Joseph Appiah**+233 20 490 0055
+447 40 569 4543
info@sparktekgh.com



# SparkTek Ltd

SparkTek Ltd is a wholly owned Ghanaian company with 6 years' experience of providing creative professional IT services consultancy that brings growth to African businesses through digital transformation.

Data is one of the most valuable, intangible assets of a company; it beholds the company's long-term livelihood. Businesses depend on and invest in the right information at the right time and at the right price. We understand how important it is to protect the confidentiality, integrity and availability of that investment. That's why we are in business: we know how to craft business-unique IT frameworks and processes that invest in the future of your business. With SparkTek, your IT now does what it should always have done: solve business needs and drive growth.



### **Company Status**

Year of Establishment: 2016 Legal Status: Private Ltd.



### **Human Resources**

Full-time Staff: 3 IT Staff: 2

Marketing & Sales: 2







### **Contact Info**

Address: 19 Kofi Anann Street, Airport

Residential - Accra, Ghana **Website:** sparktekgh.com **LinkedIn:** @sparktek



# Infrastracture & Equipment

### **Connectivity Facilities:**

Mobile Internet (3G or more)



# Certification & Programming

### Languages & Tools:

ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

### **Certifications:**

Microsoft certified, Oracle certified, VMware, Acronis Backup

### Partners:

Sophos, Fortinet, HPE, Veeam and Solarwinds



### **Area of Expertise**

Cloud Solutions, Networking and infrastructure solutions, Storage, Virtualization, Cyber Security, Hardware and Software reselling.

### Sector priorities:

Finance, Banking & Insurance, Government (civil, military) - local, national, Tourism & travel



### **Export Experience**

Sales Revenue in 2021: \$50,000 Does the company Export: YES Year(s) of Export Experience: 6 years Export Destinations: Benin, Niger, Liberia and Côte D'Ivoire





CEO/DIRECTOR
Tsonam Cleanse Akpeloo
+233 24 256 4188
info@sukutechnologies.com



# **Suku Technologies Limited**

Suku Technologies is a global full-service technology solutions, network engineering and management consulting firm focused on helping clients meet business goals. With over 10 years' industry experience, we have an impeccable track record of delivering top quality software and technological solutions and support. Among our numerous initiatives is the Kadodo Africa digital platform, which profiles and authenticates Ghanaian and African businesses to position them to benefit from the Africa Continental Free Trade Area. Our clients range from multinational companies, to governmental organizations and emerging industry leaders to individuals.



### **Company Status**

Year of Establishment: 2017 Legal Status: Private Ltd.

**Memberships:** Association of Ghana Industries (AGI), The Ghana Chamber of Commerce and Industry (GNCCI)



### **Human Resources**

Full-time Staff: 8 Female Staff: 12 IT Staff: 3 Analysts: 2

Marketing & Sales: 3











### **Contact Info**

Address: No. 22 Independence

Avenue, Accra

Website: www.sukutechnologies.com

Facebook: sukutechnologies

Twitter: sukutech\_

Instagram: suku-technologies



# Infrastracture & Equipment

Office Space (in sqm)

10 Sqm

**Connectivity Facilities** 

Fibre, Mobile Internet (3G or more)



# Certification & Programming

### Languages & Tools:

Java / J2EE, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Phython, Bootstrap, Ajax, MVC...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

### Certification:

Six Sigma Businesses, Microsoft certified



### **Area of Expertise**

Customized Software Development, Website design including e-commerce websites

### Sector priorities:

Government (civil, military) - local, national, Education, Social Networking



### **Export Experience**

Sales Revenue in 2021: \$1,200,000.00 Does the company Export: YES Year(s) of Export Experience: 4 years Export Destinations: West Africa,

Switzerland, USA











# **Talent Box Information and Security Systems**

Talent Box Information & Security Systems is a one-stop-shop for IT, Security, and Telecommunication support. We Specialize in design, management, and deployment.

We free home users, small and medium enterprises as well as busy environments in bigger organizations from routine support activities so that it can give full attention to the management of its core business.



### **Company Status**

Year of Establishment: 2014 Legal Status: Private Ltd.



### **Human Resources**

Full-time Staff: 3 Female Staff: 5 IT Staff: 10 Analysts: 2 Marketing & Sales: 1





Address: P.O.Box AN 15549 Accra North Ghana

Website: www.tbissgh.com Facebook: @Talent Box information

and Security Systems



### Infrastracture & Equipment

Office Space (in sqm): 144 Sqm **Connectivity Facilities:** 



### Certification & Programming

### Languages & Tools:

Python, C / C++, Java / J2EE, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Phython, Bootstrap, Ajax, MVC...), Back end framework (ASP. Net C#, Django, Ruby on Rails, Laravel....), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)



### Area of Expertise

Website design including e-commerce websites, Business Process Outsourcing (BPO), voice (e.g. call centre), non voice (e.g. data entry)

### Sector priorities:

Finance, Banking & Insurance, Telecommunications, Construction & Engineering



### **Export Experience**

Sales Revenue in 2021: \$50,000 Does the company Export: YES Year(s) of Export Experience: 5 years Export Destinations: Sierra Leone, Burkina Faso, Nigeria









# **Think! Data Services Limited**

Think! Data Services (TDS) is an information management solutions provider with a presence in Ghana and the West African Sub-region. We offer IT solutions and outsourcing services in the areas of Educational Technology, Agritech Solutions, Document Management and Digitization Solutions, Data Collection Solutions, Business Process Automation, and Data Analysis. Our customers can partner with us in these areas of expertise with TDS as a one-stop source for data-driven solutions. As a service provider, we have over 8 years of solid experience and all our solutions are proven software and hardware products from global partners.



### **Company Status**

Year of Establishment: 2012 Legal Status: Private Ltd. Memberships: Ghana Netherlands Business & Culture Council (GNBCC)



### **Human Resources**

Full-time Staff: 7 Female Staff: 4 IT Staff: 2 Analysts: 2

Marketing & Sales: 1











### Contact Info

Address: 7a second Old Fulgrip

Close, Accra Ghana

**Website:** www.thinkdataservices.com **Facebook:** ThinkDataServices

Twitter: ThinkDataLtd LinkedIn: ThinkDataServices



# Infrastracture & Equipment

Office Space (in sqm):

80 Sqm

**Connectivity Facilities:** 

Mobile Internet (3G or more), Wireless Broadband (Wimax)



# Certification & Programming

### Languages & Tools:

C / C++, Microsoft 365 customized solutions (SharePoint, PowerBI)



### **Area of Expertise**

Educational Technology, Data Collection Solutions, Document Management and Digitization Solutions, Business Process Automation, Data Analysis, M365, and Business Process Outsourcing (BPO).

### **Sector priorities:**

Education, Agriculture & Environment Banking and Finance, Government.



### **Export Experience**

Sales Revenue in 2021: \$600,000 Does the company Export: Yes Year(s) of Export Experience: 9 Export Destinations: Other African countries







**CEO/DIRECTOR** Isaac Kwame Damtse +233 24 052 6570 info@zuzogp.com



# **ZuZo Company Limited**

ZuZo is a Ghanaian Company providing Consultancy Services by partnering with the best-in-class technology organizations to provide cost-effective end-to-end IT solutions, including Managed Services and Contact Centre Solutions & Services to support individuals, SMEs, and large corporations.



### **Company Status**

Year of Establishment: 2020 Legal Status: Private Ltd.



### **Human Resources**

Full-time Staff: 3 Contract Staff: 10 Female Staff: 1 IT Staff: 1







### **Contact Info**

Address: Plot 87 Nii Odia Ayiku Street GZ-092-4080 Nungua Buade — Accra Website: www.zuzogp.com

zuzo.contactcare247.com

Whatsapp:

https://wa.me/233240526570 LinkedIn: ZuZo Company Limited



# **Infrastracture**

& Equipment

Office Space (in sqm):

70 Sqm

**Connectivity Facilities:** 

Fibre, Mobile Internet (3G or more)



# Certification

& Programming

### Languages & Tools:

Application Programming Interface (API) Development | Integration Expert | PHP | JAVA | DevOps | Kubernetes | Docker | UML | SpringBoot | Cakephp | Codeignitor | Microservices | Transact SQL | Linux Shell Scripting (Bash) | Node JS | Jquery | React Native | Joomla | Modx | WordPress | Mysql | Microsoft Sql | Postgres | Nosql | Mongodb | PI-Sql | Git | Subversion | Kafka | Centrifugo, Flutter (Cross Platform Android & Ios)|Javascript (React, Node Js)||Kotlin (Android, Ktor)| |Java (Android, Spring Boot| Spss|Free Pabx|Freeswitch |Kamailio|

### Certification:

**Data Protection** Lean Six Sigma Blackbelt PRINCE2



### **Area of Expertise**

Cloud Solutions, teleworking solutions, Graphics Design/Image Processing, Business Process Outsourcing (BPO), voice (e.g. call centre), non voice (e.g. data entry), System Integration

### Sector priorities:

Finance, Banking & Insurance, Medical, Health Care & Pharmaceuticals, Non-Profit (International organizations, NGOs, Donors), Telecommunications, Port, Logistics & Transport



### **Export Experience**

Sales Revenue in 2021: \$23,493.98





To know more about the Netherlands Trust Fund V Ghana Tech project please visit the website: https://bit.ly/3LkWjBn

### **CONTACT INFO**

**NAME: Martin Labbe** NTF V Programme Manager labbe@intracen.org

### ADDRESS:

International Trade Centre (ITC) 54-56 rue de Montbrillant, 1202 Geneva Switzerland



# NTV GHANA IT & BPO EXPORTER DIRECTORY 2022-2023





Ministry of Foreign Affairs





